

# EIC3600 COMMERCIAL DATABASE SEARCH REQUEST

☐ RUSH - SPE signature required: \_\_\_\_\_

Business Methods Case: 705/ 8,26

Write in 705 subclass(es) to search required files for 705 cases or cases cross referenced in 705.

Staff Use Only

Access DB# 115345

Log Number \_\_\_\_\_

Requester's Full Name: Susanna Diaz Examiner #: 76267 Date: 2/22/04

Art Unit: 3623 Phone Number 305-1337 Serial Number: 091635,506

Bldg & Room #: Park 5-7104 Results Format Preferred: PAPER ☒ DISK ☐ E-MAIL ☐

If more than one search is submitted, please prioritize searches in order of need. #1 (out of 4)

Provide the PALM Bib page or the following:

Title of Invention: Method + Apparatus Providing Group Calls via the Internet

Inventors (provide full names): Scott Faber, Sean Vander Linden

Earliest Priority Filing Date: 8/9/2000

Requested attachments:

- If possible, provide the cover sheet, the IDS, examples, or relevant citations, authors, etc, if known.
- Please attach copies of the parts of this case that help explain or are most pertinent to this search. Examples are: abstract, background, summary, claim(s) [not all of the claims].

The claimed or apparent novelty of the invention is:

I am looking for a System where customers can view the availability and rates charged by experts/service providers. The customer selects an expert/service provider + is linked to ~~that exp~~ him/her. The customer is automatically billed based on the amount of time linked to the expert/service provider.

This search should focus on:

(Also include keywords or synonyms)

If you find this, please also look for the concept of allowing two customers to be connected to the same expert/service provider at the same time (e.g., <sup>on</sup> a group or conference call).

Claim 1 is attached.

Please note that <sup>the</sup> Lauffer patents have been excluded as prior art under the 103(c) <sup>exception</sup>. The Lauffer patents + the instant application are assigned to Keen.com.

Special Instructions or Other Comments

Thanks,  
Susie

### IN THE CLAIMS

Please amend the claims as follows.

For the Examiner's convenience, a list of all claims is included below.

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1. (Currently amended) A method comprising:

displaying a service provider and a service provider rate for communicating with the service provider and a real-time indication of whether the service provider is available;

receiving a request from a first customer to communicate with the service provider;

connecting the first customer to the service provider through a link capable of transmitting from the service provider to the first customer;

receiving a request from a second customer to communicate with the service provider; and

connecting the second customer to the service provider through a link capable of transmitting from the service provider to the second customer while the first customer is coupled to the service provider;

billing the first customer automatically based on the time during which the link to the first customer is maintained; and

billing the second customer automatically based on the time during which the link to the second customer is maintained.

Your SELECT statement is:  
s expertcity and py<=2000

Dialog  
2/22/04

Items	File
1	9: Business & Industry(R)_Jul/1994-2004/Feb 19
5	13: BAMP_2004/Feb W2
11	15: ABI/Inform(R)_1971-2004/Feb 21
140	16: Gale Group PROMT(R)_1990-2004/Feb 23
11	18: Gale Group F&S Index(R)_1988-2004/Feb 23
120	20: Dialog Global Reporter_1997-2004/Feb 22
19	47: Gale Group Magazine DB(TM)_1959-2004/Feb 23
Examined 50 files	
11	88: Gale Group Business A.R.T.S._1976-2004/Feb 23
32	111: TGG Natl.Newspaper Index(SM)_1979-2004/Feb 23
4	141: Readers Guide_1983-2004/Jan
Examined 100 files	
128	148: Gale Group Trade & Industry DB_1976-2004/Feb 23
2	202: Info. Sci. & Tech. Abs._1966-2004/Jan 20
Examined 150 files	
5	233: Internet & Personal Comp. Abs._1981-2003/Sep
1	248: PIRA_1975-2004/Feb W2
4	256: SoftBase:Reviews,Companies&Prods._82-2004/Jan
1	258: AP News Jul_2000-2004/Feb 22
1	262: CBCA Fulltext_1982-2004/Feb
35	275: Gale Group Computer DB(TM)_1983-2004/Feb 23
Examined 200 files	
1	348: EUROPEAN PATENTS_1978-2004/Feb W03
1	349: PCT FULLTEXT_1979-2002/UB=20040219,UT=20040212
1	369: New Scientist_1994-2004/Feb W3
Examined 250 files	
Examined 300 files	
1	474: New York Times Abs_1969-2004/Feb 21
5	483: Newspaper Abs Daily_1986-2004/Feb 20
12	484: Periodical Abs Plustext_1986-2004/Feb W3
1	500: Extel Intl Financl Cards_1992-2004/Feb W3
Examined 350 files	
3	545: Investext(R)_1982-2004/Feb 22
6	553: Wilson Bus. Abs. FullText_1982-2004/Jan
1	559: CORPTECH Dir of Tech Companies_2000/Aug
7	570: Gale Group MARS(R)_1984-2004/Feb 23
7	608: KR/T Bus.News._1992-2004/Feb 22
Examined 400 files	
2	609: Bridge World Markets_2000-2001/Oct 01
38	610: Business Wire_1999-2004/Feb 22
>>>I/O error in file 613	
4	616: Canada NewsWire_1999-2001/Mar 09
4	619: Asia Intelligence Wire_1995-2004/Feb 21
102	621: Gale Group New Prod.Annou.(R)_1985-2004/Feb 23
2	623: Business Week_1985-2004/Feb 20
2	624: McGraw-Hill Publications_1985-2004/Feb 20
5	635: Business Dateline(R)_1985-2004/Feb 21
11	636: Gale Group Newsletter DB(TM)_1987-2004/Feb 23
2	638: Newsday/New York Newsday_1987-2004/Feb 21
3	640: San Francisco Chronicle_1988-2004/Feb 22
2	647: CMP Computer Fulltext_1988-2004/Feb W2
100	649: Gale Group Newswire ASAP(TM)_2004/Feb 09
Examined 450 files	
5	674: Computer News Fulltext_1989-2004/Feb W3
8	696: DIALOG Telecom. Newsletters_1995-2004/Feb 20
1	702: Miami Herald_1983-2004/Feb 20
3	703: USA Today_1989-2004/Feb 21
1	704: (Portland)The Oregonian_1989-2004/Feb 20
1	715: Christian Sci.Mon._1989-2004/Feb 20
1	727: Canadian Newspapers_1990-2004/Feb 21
2	732: San Francisco Exam._1990- 2000/Nov 21
1	735: St. Petersburg Times_1989- 2004/Feb 21
5	736: Seattle Post-Int._1990-2004/Feb 20
Examined 500 files	

1 750: Emerging Mkts & Middle East News\_1995-2004/Feb 19  
1 756: Daily/Sunday Telegraph\_2000-2004/Feb 22  
18 781: ProQuest Newsstand\_1998-2004/Feb 22  
1 929: Albuquerque Newspapers\_1995-2004/Feb 21  
Examined 550 files  
1 993: NewsRoom Current\_2004/Feb 19

Processing

167 995: NewsRoom 2000

59 files have one or more items; file list includes 555 files.  
One or more terms were invalid in 104 files.

Set	Items	Description
S1	1071	EXPERTCITY AND PY<=2000
S2	320	RD (unique items)
S3	182	S2 AND (RATE OR RATES OR ADVIS? OR ADVICE)
S4	11	S3 AND (PER()MINUTE OR PER()HOUR OR PER()TIME OR PER()PERI- OD OR HOURLY OR (BY(2N)(MINUTE OR HOUR)))
File	9:Business & Industry(R)	Jul/1994-2004/Feb 19 (c) 2004 Resp. DB Svcs.
File	13:BAMP 2004/Feb W2	(c) 2004 Resp. DB Svcs.
File	15:ABI/Inform(R)	1971-2004/Feb 21 (c) 2004 ProQuest Info&Learning
File	16:Gale Group PROMT(R)	1990-2004/Feb 23 (c) 2004 The Gale Group
File	18:Gale Group F&S Index(R)	1988-2004/Feb 23 (c) 2004 The Gale Group
File	20:Dialog Global Reporter	1997-2004/Feb 22 (c) 2004 The Dialog Corp.
File	47:Gale Group Magazine DB(TM)	1959-2004/Feb 23 (c) 2004 The Gale group
File	88:Gale Group Business A.R.T.S.	1976-2004/Feb 23 (c) 2004 The Gale Group
File	111:TGG Natl.Newspaper Index(SM)	1979-2004/Feb 23 (c) 2004 The Gale Group
File	141:Readers Guide	1983-2004/Jan (c) 2004 The HW Wilson Co
File	148:Gale Group Trade & Industry DB	1976-2004/Feb 23 (c)2004 The Gale Group
File	202:Info. Sci. & Tech. Abs.	1966-2004/Jan 20 (c) 2004 EBSCO Publishing
File	233:Internet & Personal Comp. Abs.	1981-2003/Sep (c) 2003 EBSCO Pub.
File	248:PIRA	1975-2004/Feb W2 (c) 2004 Pira International
File	256:SoftBase:Reviews,Companies&Prods.	82-2004/Jan (c)2004 Info.Sources Inc
File	258:AP News	Jul 2000-2004/Feb 22 (c) 2004 Associated Press
File	262:CBCA Fulltext	1982-2004/Feb (c) 2004 Micromedia Ltd.
File	275:Gale Group Computer DB(TM)	1983-2004/Feb 23 (c) 2004 The Gale Group
File	348:EUROPEAN PATENTS	1978-2004/Feb W03 (c) 2004 European Patent Office
File	349:PCT FULLTEXT	1979-2002/UB=20040219,UT=20040212 (c) 2004 WIPO/Univentio
File	369:New Scientist	1994-2004/Feb W3 (c) 2004 Reed Business Information Ltd.
File	474:New York Times Abs	1969-2004/Feb 21 (c) 2004 The New York Times
File	483:Newspaper Abs Daily	1986-2004/Feb 20 (c) 2004 ProQuest Info&Learning
File	484:Periodical Abs Plustext	1986-2004/Feb W3 (c) 2004 ProQuest
File	500:Extel Intl FinancI Cards	1992-2004/Feb W3 (c) 2004 Extel Financial Inc
File	545:Investext(R)	1982-2004/Feb 22 (c) 2004 Thomson Financial Networks
File	553:Wilson Bus. Abs. FullText	1982-2004/Jan (c) 2004 The HW Wilson Co
File	559:CORPTECH Dir of Tech Companies	2000/Aug (c) 2000 CorpTech.
File	570:Gale Group MARS(R)	1984-2004/Feb 23 (c) 2004 The Gale Group
File	608:KR/T Bus.News.	1992-2004/Feb 22 (c)2004 Knight Ridder/Tribune Bus News
File	609:Bridge World Markets	2000-2001/Oct 01 (c) 2001 Bridge
File	610:Business Wire	1999-2004/Feb 22

(c) 2004 Business Wire.  
 File 616:Canada NewsWire 1999-2001/Mar 09  
 (c) 2001 Canada NewsWire  
 File 619:Asia Intelligence Wire 1995-2004/Feb 21  
 (c) 2004 Fin. Times Ltd  
 File 621:Gale Group New Prod.Annou.(R) 1985-2004/Feb 23  
 (c) 2004 The Gale Group  
 File 623:Business Week 1985-2004/Feb 20  
 (c) 2004 The McGraw-Hill Companies Inc  
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 File 638:Newsday/New York Newsday 1987-2004/Feb 21  
 (c) 2004 Newsday Inc.  
 File 640:San Francisco Chronicle 1988-2004/Feb 22  
 (c) 2004 Chronicle Publ. Co.  
 File 647:CMP Computer Fulltext 1988-2004/Feb W2  
 (c) 2004 CMP Media, LLC  
 File 649:Gale Group Newswire ASAP(TM) 2004/Feb 09  
 (c) 2004 The Gale Group  
 File 674:Computer News Fulltext 1989-2004/Feb W3  
 (c) 2004 IDG Communications  
 File 696:DIALOG Telecom. Newsletters 1995-2004/Feb 20  
 (c) 2004 The Dialog Corp.  
 File 702:Miami Herald 1983-2004/Feb 20  
 (c) 2004 The Miami Herald Publishing Co.  
 File 703:USA Today 1989-2004/Feb 21  
 (c) 2004 USA Today  
 File 704:(Portland)The Oregonian 1989-2004/Feb 20  
 (c) 2004 The Oregonian  
 File 715:Christian Sci.Mon. 1989-2004/Feb 20  
 (c) 2004 Christian Science Monitor  
 File 727:Canadian Newspapers 1990-2004/Feb 21  
 (c) 2004 Southam Inc.  
 File 732:San Francisco Exam. 1990- 2000/Nov 21  
 (c) 2000 San Francisco Examiner  
 File 735:St. Petersburg Times 1989- 2004/Feb 21  
 (c) 2004 St. Petersburg Times  
 File 736:Seattle Post-Int. 1990-2004/Feb 20  
 (c) 2004 Seattle Post-Intelligencer  
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 File 756:Daily/Sunday Telegraph 2000-2004/Feb 22  
 (c) 2004 Telegraph Group  
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 (c) 2004 The Dialog Corporation  
 File 995:NewsRoom 2000  
 (c) 2004 The Dialog Corporation